# ROLAND ZHAO

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## **EDUCATION**

#### **University of Toronto, Rotman Commerce**

Toronto, ON

BCom, Specialist in Finance & Economics, Focus in Data Science, Minor in Computer Science

Expected 2023

Cumulative GPA: 3.73/4.0

Honors: C. L. Burton Open Scholarship, University College Alumni Scholarship, Dean's List Scholar

Coursework: Investments, Corporate Finance, Algorithmic Trading, Software Design, , Systems Programming,

Machine Learning, Databases, Data Analysis & Econometrics

# PROFESSIONAL EXPERIENCE

Snapcommerce Toronto, ON

Finance Operations Intern

Sep 2021 – Apr 2022

- Compile weekly supplier invoice reports on Excel to identify any unresolved disputes or credit requests.
- Recommended and developed a new process for invoice dispute resolution, improving efficiency by over 30%.
- Assisted in the migration of financial dashboards from Sisense to Looker by modifying outdated SQL queries.
- Devised new dashboards to aggregate data from Freshdesk issue tickets for visualisation and ad hoc analysis.

#### **University of Toronto**

Toronto, ON

MAT133 Teaching Assistant

*Sep* 2020 – *May* 2021

- Motivated over 1200 enrolled students to attain their personal goals in the course by providing guiding assistance in course material on discussion boards or during tutorials
- Evaluated students' performance on work submissions, offering constructive feedback as comments
- Created detailed agendas and PowerPoint slides to lead biweekly tutorial sessions with 30 core students

## LEADERSHIP EXPERIENCE

#### **Rotman Commerce Entrepreneurship Organization**

Toronto, ON

Finance Manager

Apr 2020 – Apr 2021

- Constructed quarterly reports including bank and financial statements to be submitted to the university
- Devised next year's annual event budget in addition to a contingency budget for online delivery that eliminates unnecessary in-person and venue costs
- Achieved budget reduction of approximately 18% compared to last year's through enhanced cost allocation

#### **Rotman Commerce Business Design Association**

Toronto, ON

Events Member

Apr 2019 - Apr 2020

- Optimized event schedules for over 3 panel discussion and networking events to minimize delays inbetween different sessions and activities
- Coordinated logistics for Royal Road University's annual case competition hosted on our campus
- Facilitated partnerships with over 6 local businesses such as Answer Tea for event catering and renowned companies such as Telus for sponsorships

## ABOUT ME

- Technical Skills: Python, Java, C, JavaScript, HTML, CSS, R, SQL, Excel
- Frameworks/Tools: Node.js, RESTful APIs, Git, LaTeX, PostgreSQL, Bloomberg Terminal
- Languages: Fluent in English, French, and Mandarin
- Interests: Piano Performance, eSports, Speedcubing, World History